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We're on the Move!

Jobecca Takes Bristol by Storm – to be in The Canal Works Starting January 21st.

By Michael Einbinder-Schatz

Moving day is finally here. Part of this article is boring...focusing on the logistics (i.e. the things you need to know if you interact with us: When are we closed? When do we re-open? What are we ordering on the pizzas for move day? You know... that sort of thing).

I'll get to all that...later. But first, I want to just say how excited I am to be approaching this date. Everyone at Jobecca has contributed in some way to the move effort, whether directly or indirectly. Moves are, at their best, stressful events, for even when everything is planned perfectly and flows smoothly, there is an undercurrent of "what if..." And you don't have to be a worrier to feel this way. Moreover, feeling this way does not diminish from the excitement and anticipation, perhaps it even enhances it. Now, when you add to the normal move-related stress the fact that we are continuing to get our sea legs as we learn our new Professional Service Automation software, ConnectWise, and the fact that we are busier than at any time in our

history and...well, you can see why I had Sharon Muir from Integrating Bodyworks come in yesterday and provide massages to the staff. By the way: Sharon does great work in a variety of techniques and is even certified in Hypnotherapy. If you are interested in contacting her, email me for her contact information.

While everyone has contributed in some way to this move, I have to single out our amazing Office Manager, Beth Scanlon, who wrote the book on office moves. And when I say that, I'm not kidding; she literally has a 2" binder on her desk filled with tabbed sections that is dedicated to every aspect of the move. If we were to decide to move the dust bunnies, I know that Beth would clearly document under what furniture every bunny would be placed.

I remember that when we moved into our current location just under five years ago, we were approximately half of our current size and the process was much less complicated. We were moving into a just-

renovated building, so there was really no fit-out to coordinate. However, for our new space, at The Canal Works, in Bristol, everything was designed and constructed from scratch. We started with completely open space and retained [Curtis Architecture](#) to first help us determine our space needs, including projected growth and workflow, and then to design an environment that would best meet those needs, while making a strong aesthetic statement. The results are available (before and in-process photographs) by clicking [here](#).

Of course design was a major part of the puzzle, however, implementing the design fell into the trusted hands of our new landlord, noted Bristol developer, Bernard Mazzocchi, who, along with his son, Bernie, oversaw every facet of the fit-out, and often came up with creative ideas and solutions to the issues that invariably crop up in any fit-out, let alone one as involved as ours...and in a 150 year old building with a pronounced absence of right angles no less.

So, as you can imagine, all of this has made the last four months a lot more hectic than usual, and I have felt like I am on overdrive most of the time. For anyone that we do business with who may have felt somewhat cheated on the level of attention I always try to provide over these last few months, you are probably right. One big reason I will be thrilled to get into the new space and settled is that I will once again be able to focus all of my energy on the business while working IN our new space, rather than ON it.

As for the details, they are relatively straightforward. Our physical move begins at noon this Friday, January 18th. For all intents and purposes, we will be closed until 9AM on Monday, January 21st.

Various systems may experience periods of interruption during the move, including: e-mail, phone, voice mail, ticketing, dispatch, etc. We will remain operation for critical emergency care (i.e. server down). Of course for our clients on automated services (included in our AM/PM and CSP plans) there will be no interruption to their automated, proactive support. All automated services will continue to run as normal during our move.

I would expect some minor hiccups in the process – after all: the move wouldn't be fun without something going slightly amiss. However, we have our contingency plans in place in case anything unexpected happens and we don't expect any impact to our core business operations, namely: keeping your business systems up and running.

I hope my next dispatch on the topic will be a brief one...just the words, "WE DID IT!" perhaps accompanied by a team photo in the new location. Until then, thank you to the many people who have reached out with good wishes on the move and keep your fingers crossed for us.

Oh, and of course, on the pizza question: I'm a mushroom and onion guy myself, but if the Jobecca team votes on Hawaiian pizza, Hawaiian it will be.

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